

healthUPdate

13 November 2020 | Issue 19

From the CEO



Future of digital health looking brighter

The potential for Australia's health system to emerge from COVID-19 with the impetus to move more effectively to digital health is foreshadowed in a thought-provoking CEDA report this week.

[Digitising Human Services](#) is the title of the report, a series of papers by leading proponents who make it clear that the rapid uptake of telehealth during COVID is but the start of digital development flourishing across health and social services.

An arresting feature of these papers is the growing acceptance of digital technology as the go-to solution for contemporary community challenges ranging from access to health care to support for the homeless in a time of economic recession.

CEDA, the Committee for Economic Development of Australia, declares that governments have no choice now but to use the COVID-19 moment to drive permanent changes to embed technology and data into human services. The imperative for governments is that services meet community expectations of quality and that there is trust in the technology and data. And, says CEDA, "Timely and convenient access to human services will

also be critical in a recession that will entrench and exacerbate existing disadvantage and vulnerability or many in the community.”

The CSIRO’s Dr Rob Grenfell describes three scenarios where digital technology systems like chatbots, remote care monitoring and automated systems could transform services for people with disability, the homeless and many others needing supported care.

These care systems would include the client ;being certain of the detailed care they would receive, carers having more time to properly connect with their clients as digitised systems reduce administration, and governments having the data to understand the effectiveness of their programs in real-time and make adjustments as necessary.

Many lessons had been learned during implementation of the My Health Record system and what was needed now was to give effect to the significant advances now available to provide secure and privacy-assured systems.

But as former head of the Australian Digital Health Agency, Tim Kelsey notes, the priority of Australian governments in developing a single, lifetime comprehensive record that follows the patient wherever they are treated is to agree on common data standards for clinical information. This would include the adoption of the Individual Health Identifier (IHI) as the primary identifier for all medical records.

Given what these exponents tell us, there is still some way to go yet before we reach e-health nirvana. But COVID experience is showing us it’s within reach.

The true test will be the extent to which digital health can amplify truly person-centred healthcare.

Leanne Wells

Chief Executive Officer



CHF Member Policy Forum 2020



Launch of the CHF Consumer Commission Report

Launch of the CHF [Consumer Commission](#) Report: Health reforms post COVID and Workshop on Implementation Science in Health Care.

GUEST SPEAKER: Professor Brendan Murphy, Secretary of the Department of Health (TBC)

Workshop on Implementation Science in Health Care

Implementation science is sometimes described as the way to ensure a good idea gets put into practice. It is the scientific study of methods to promote the systemic uptake of research findings and other evidence-based practices into routine practice, and, hence, to improve the quality and effectiveness of health services.

The Implementation Science Workshop will be run by the NHMRC Partnership Centre for Health System Sustainability and the Australian Institute for Health Innovation from Macquarie University.

When: 23 November 2020

Time: 11:30 - 2:00 pm (AEDST)

REGISTER

CHF

Consumers Health
Forum of Australia
Consumers shaping health

Consumer Commission: Beyond COVID-19

A new consumer-led
thought leadership project
on health policy after COVID



CHF Submissions

CHF is an active contributor to the health policy agenda in Australia. The aim of CHF's policy activities is to ensure that the consumer perspective is considered and consumer needs are addressed in the development and review of national health policies and reforms.

We made recent submissions to the data sharing legislation, the National Preventative Health Strategy, the National Statement on Ethics in Human Research and more

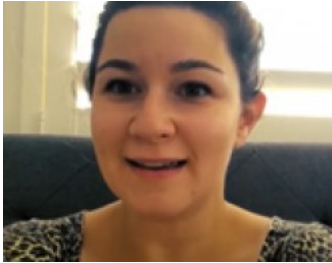
[FIND CHF SUBMISSIONS](#)

News and resources



Enter your Big Idea into our competition for consumers

Do you have an idea to change the way healthcare is delivered? Or to fix a problem - or to transform how the health system works?



Community video for #CHF Big Ideas

Here's a how community-based, participatory video is used to showcase voices and ideas. We are thrilled the with videos that have been submitted so far in the #CHF Big Ideas Forum

[WATCH THE VIDEO](#)

We are inviting you to produce a video about your Big Idea for Health, using a simple easy-to-use app called Cinefly. Winning ideas will feature at a event with Ellen Fanning, from the ABC's *The Drum*, at our Australian and New Zealand [Shifting Gears Virtual Summit](#) March 18 -19 next year.

Hear more about areas in [health innovation where consumers](#) can make a difference, or watch our [video on how](#) to make your entry.

For any questions or support with your entry, please contact the communications team - email communications@chf.org.au

The sponsor for the Big Ideas Forum is CSIRO

[FIND OUT HOW TO ENTER](#)

Career opportunity



We're hiring

We're looking for an influencer to come and work at as the National Coordinator for our Youth Health Forum. The role will work with #young people to shape policy, learn leadership skills and implement 'incubator projects'.

[FIND OUT MORE](#)

Webinars

CHF Talks
Consumers shaping health
WEBINAR SERIES

CHF
Consumers Health
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#CHF Talks webinar series

Development of the COVID Living Evidence Guidelines for

COVID-19

This webinar will discuss the work of the Living Evidence Taskforce for COVID-19, why the Guidelines are important for clinicians and health consumers, and how consumers are engaged in the role.

This webinar was scheduled for 19 November 2020.

This webinar has now been postponed until February 2021.

Register to receive updates.

REGISTER

CHF Summit 2021



CHF Summit 2021 - Shifting Gears

18 - 19 March 2021

Australasia's inaugural consumer health summit will be a virtual event, putting this high impact event in reach of a wider audience within Australia, New Zealand and worldwide.

Consumers as leaders in healthcare will be a central theme of this first Australian and New Zealand Consumer Experience and Leadership in Health Summit.

Successful health strategies, policies, research and programs depend on consumers involvement at each stage of development.

Register now - Early Bird closes 21 December

CHF Summit 2021: Shifting Gears will draw together consumers and other leaders from the health sector, to explore the latest research and developments which drive health towards a consumer-centred culture.

Principal Sponsors of the Shifting Gears summit: Australian Commission for Safety and Quality in Health Care, Australian Department of Health, Australian Digital Health Agency and NSW Health.



Masterclass on co-design

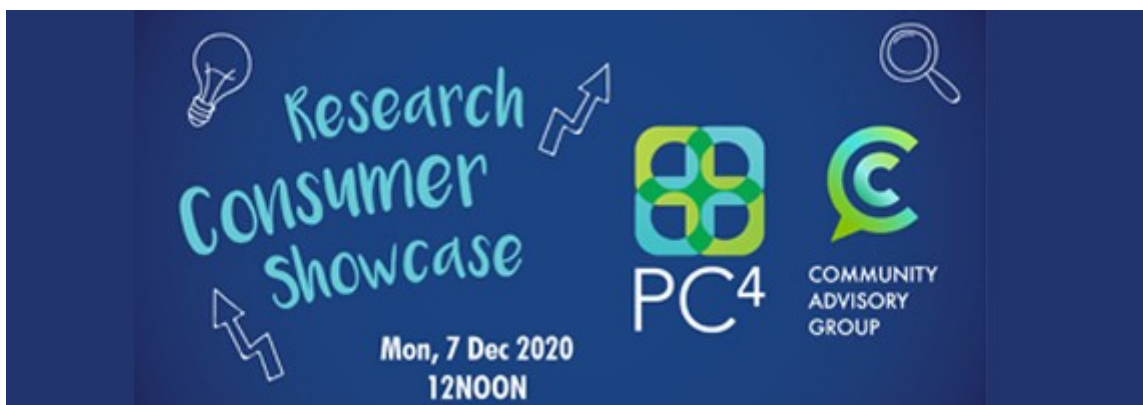
A pre-conference masterclass in experience based co-design.

Capturing experiences of care

This masterclass will expose you to the practices and benefits involved in experience based patient experience and co-design.

The Masterclass will be delivered by **Dr Lynne Maher**, recognised in many places worldwide for her work on patient experience and co-design, creativity and innovation and sustainability for improvement.

Pre-conference masterclass



PC4 Research Consumer Showcase

The PC4 (Primary Care Collaborative Cancer Clinical Trials Group) Research Consumer Showcase webinar is free event for the consumer community to connect and learn about PC4 supported research.

PC4 welcome all consumers to attend this webinar on PC4 supported research on 7 Dec 2020. We look forward to hearing from PC4's Director, Prof Jon Emery, PC4's Research Coordinator, Ms Paige Druce and Dr Emma Kemp, a PC4 training award recipient.

These presentations will highlight new research about bowel cancer risk and screening, emerging biomarkers to diagnose GI cancers and breast cancer survivorship.

Contact: Mairead McNamara | Research Support Officer

Email: mairead.mcnamara@unimelb.edu.au

REGISTER

Consultations



The Therapeutic Goods Administration has released two new consultation papers as part of the medical device reforms.

Unique Medical Device Identification (UDI) system

This is the second consultation on this topic and seeks feedback on the next level of detail to be considered in the design and implementation of an UDI system for medical devices in Australia. In particular, the TGA is seeking feedback on the benefits that a UDI system could deliver to the broader healthcare system, a staged implementation approach and the regulatory burden on alignment with other international models. A link to the consultation paper is here: [Exploring options for the introduction of an Australian Unique Device Identification \(UDI\) System \(UDI consultation paper 2\)](#)

Enhancements to adverse event reporting for medical devices

This consultation seeks feedback on five proposals aimed at delivering significant benefits to patient safety. The proposals include: removing exemptions, introducing an inspection program, mandated timeframes for reports from sponsors, aligning reporting codes and definitions to international models and providing information about adverse events and recalls of medical devices more consumer friendly and accessible by healthcare professionals and patients. A link to the consultation paper is here: [Consultation: Proposed enhancements to adverse event reporting for medical devices](#)

You are invited you to provide feedback on these consultations,, and share this information with other interested parties.

These consultations will remain open until 18 November 2020.

MORE INFORMATION



Australia's Health Panel

As part of the Drop the Jargon campaign and to recognise Health Literacy Month, we want to find out how well the members of Australia's Health Panel understand some common medical terms and acronyms and hear about your experiences understanding the language used in healthcare.

To see how well you understand some common medical jargon and to tell us about your own experience with jargon in healthcare, login or sign up to [Australia's Health Panel](#)

Australia's Health Panel allows consumers to comment on health policy and issues, and offer feedback on trends and discussions.

Join **Australia's Health Panel** and have your say on today's issues in health care. Please share details about Australia's Health Panel with your networks.

See [Australia's Health Panel results](#)

HAVE YOUR SAY

Webinar replays

A summary of our recent webinars for health care consumers

- Self-care... patient power - a webinar will be on self-care and self-management and follow-up on the Mitchell Institute's national blueprint for support and development of self-care released on 7 Oct 2020 [watch replay](#).
- Patients, partners in health – significant trends for change, with increasing acceptance of patients being engaged as partners with clinicians. What does this mean for Australia's approach? [watch replay](#).

- Social prescribing, the referral of patients to non-medical activities to supplement conventional care - webinar on successful trials in Canada and Australia [watch replay](#).
- A celebration of the learnings from the National Collaborative Pairs program [watch replay](#).
- Script change - electronic prescribing and the consumer ... [watch replay](#).
- Not Going Viral - consideration of future-focused health policy post COVID with Deputy Chief Medical Officers Dr Nic Coatsworth and Prof Michael Kidd [watch replay](#).
- Telehealth in Primary Care [watch replay](#).
- The National Health Information Strategy - what is it, and does it mean for consumers [watch replay](#).

CHF YOUTUBE CHANNEL

Media releases and editorial

[Social prescribing --- an ideal time for consumers to write the script](#)

Far from being left behind by the dominating impact of COVID on health thinking, it appears that the pandemic is reinforcing the potential of social prescribing as a spur to improved health care
[BLOGPOST 09 NOV 2020](#)

[Aged care blueprint demands urgent action](#)

Australia has been given a powerful blueprint for a sweeping overhaul of aged care that must convince the Federal Government of the need for comprehensive and urgent change
[MEDIA RELEASE: 26 OCT 2020](#)

All Media Releases and editorial

CHF Journal - Health Voices



Walking and talking our way to good health: social prescribing and prevention

After we emerge from the COVID-19 crisis, and we deal with the enormous social and economic impacts, including increased unemployment, we must ensure that we look after the wellbeing of all Australians. writes Yvonne Zurynski.

Health Voices
 Issue 26 | May 2020

READ MOIRE

Resources and Information for COVID-19



Use **Healthdirect Australia**, the Australian Government Health advice portal for consumers, for [information on Coronavirus information, symptom checker](#) and helpline: 1800 022 222.

Turn to the website of the [Department of Health](#) to find the most recent, verified information, posted daily.

Use the [World Health Organisation](#) website to verify accuracy of health advice.

Be Health Aware - [CHF portal for health resources](#)

Consumer program



Consumer reports

CHF expects and appreciates reports from CHF nominated consumers. These reports help keep CHF informed of consumer work. Consumer reports can be made online, via email, mail or phone. CHF thanks the following consumers for keeping us up to date on their work.

Dianne Smith, Australasian College for Infection Prevention and Control Ltd - ACIPC Board

Dianne Smith, ACSQHC - Primary Care Committee

Dianne Smith, DoH - Diagnostic Advisory Committee (DIAC)

Consumer representative vacancies

CHF nominates consumer representatives to high level committees and those related to funded priority areas. Calls for nominations are made via *Health UPdate* and the CHF website. Not all opportunities are advertised due to time limitations or because CHF decides to target invitations due to the specific work or strategic nature of the work involved.

More information about all the opportunities below can be found on our Consumer opportunities webpage.

If you have any questions, please contact the person listed or alternatively, our Consumer and Member Relationship Coordinator, **Ghislaine Martin**, on 02 6273 5444 or email g.martin@chf.org.au.

The Algorithm Will See You Now Expert Reference Group

The Australian Centre for Health Engagement, Evidence and Values, University of Wollongong

The Australian Centre for Health Engagement, Evidence and Values at the University of Wollongong is a specialist team which offers a combination of values-oriented social research, deliberation and public engagement.

The Algorithm Will See You Now is a NHMRC funded research project focused on the ethical, legal and social implications of using artificial intelligence for screening and diagnosis, using breast screening and cardiovascular disease diagnosis as case studies. The role of the expert reference group is to provide guidance on the actions and trajectory of the research.

Expressions of interest close at midnight AEDT on Sunday 29 November 2020.

[MORE INFORMATION](#)

Full details of committee vacancies are only accessible on our website by our members and consumer representatives. If you do not have access and would like to apply, please contact Ghislaine Martin on 02 6273 5444 or g.martin@chf.org.au.

[SEE ALL CONSUMER REP OPPORTUNITES](#)

Other Consumer Representative Vacancies

This section is for consumer representative opportunities that CHF does not provide nominations for. Members can work directly with other stakeholders to nominate consumer representatives to committees that are of interest to them.

CHF checks that consumer participation is supported with coverage of travel costs and sitting fees, however CHF does not prescribe an amount for sitting fees as committee requirements vary.

Community Advisory Committee

COORDINARE

As the South Eastern NSW PHN, COORDINARE provides opportunities for consumers and the community to have a greater say over issues that directly affect the delivery of person-centred, high quality and coordinated/integrated health care throughout the region.

COORDINARE's Community Advisory Committee provides expert advice to the Board on consumer and community engagement strategies..

Expressions of interest close at COB on Monday 30 November 2020.

[MORE INFORMATION](#)

[BECOME A MEMBER](#)



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