

# Consumers shifting gears to drive better health care

LEANNE WELLS

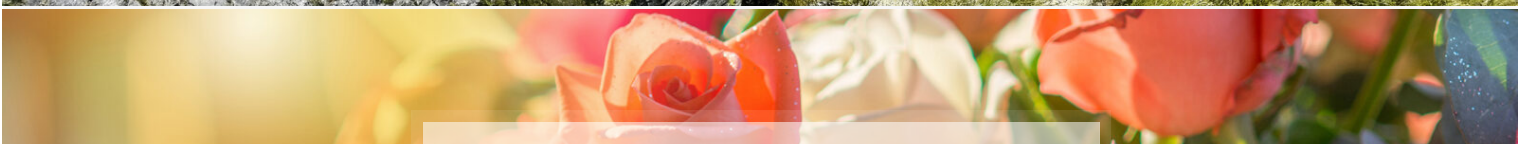
## Consumers shifting gears to drive better health care


Here Health Voices presents the diverse perspectives of participants at the Consumers Health Forum's...

HARRY ILES-MANN

## Jumping the care gap with concrete boots

It's an inevitable and anxiety-inducing bridge that every young person and their family managing...





DAVID GILBERT

## **A good year for patient leadership**

What a good year for the roses  
Many blooms still linger there – Elvis Costello...



DR CHRIS WALSH

## **Consumer engagement: an untapped resource in health**

The question I sometimes ask myself  
when I'm reading anything to do with  
consumer...



PROFESSOR JEFFREY BRAITHWAITE

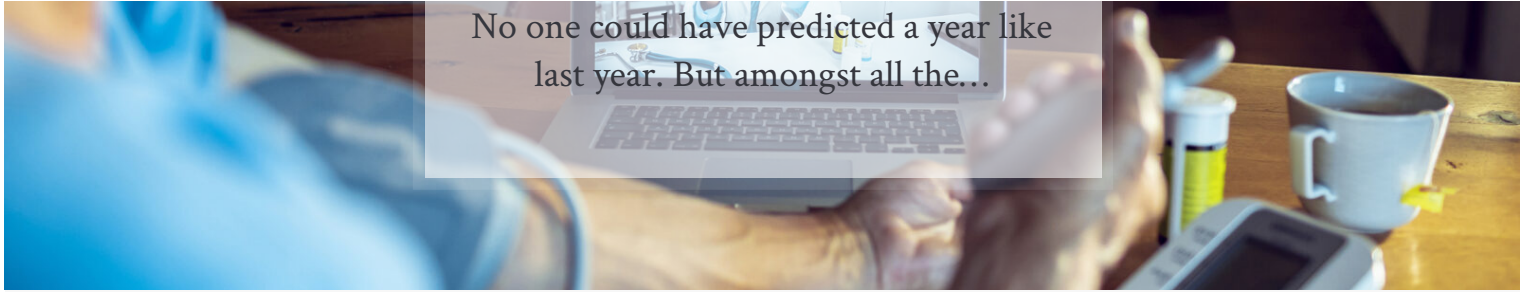
## **Consumers driving change in health care**

What if I said, go to the doctor even  
when you are feeling good...




AMANDA CATTERMOLE PSM

## **What does the future hold for digital health?**



No one could have predicted a year like last year. But amongst all the...



BELINDA MACLEOD-SMITH

**Engagement capable organisations – music to our ears!**


I've spent the past 15 years literally obsessed with stakeholder engagement. First in the...



CAROL FANCOTT


**Building 'Engagement-Capable Environments:' Lessons from a pan-Canadian health organization**

Canada, like many countries worldwide, has seen rapid growth over the past decade in...



JENNIFER ZELMER

**Essential care questions post pandemic**




Everyone wants and deserves excellence in healthcare. The last year has exposed both strengths...



ROXXANNE MACDONALD

## Welcome to the Revolution

The enthusiasm, expertise and variety of people and projects at CHF's Shifting Gears Summit...



VICKI DURSTON


## BCNA Consumer Leadership – An innovative approach to cancer consumer representative training

Since the year 2000, Breast Cancer Network Australia (BCNA) has run the internationally recognized consumer...




MICHAEL GRECO

## Public online feedback: building connection not just data-collection



There is a growing body of evidence  
that patients' experiences with  
healthcare are a...



YVONNE ZURYNSKI

## Health consumers changing the system – looking to 2031

Have you ever thought about what the  
health system could look like in 2031?...



LIZ NEWTON

## We 'summit' to know we are not alone!

Having participated in and spoken at  
the Shifting Gears Summit on March 18  
&19,...



ANGELA HEHIR

## Join Us – a new resource connecting all Australians to health research

Australia has world-class health and medical researchers who have been responsible for many life-changing...



TARA DIMOPOULOS-BICK AND ASSOCIATE PROFESSOR  
VICTORIA PALMER

## “Team Up” moving from participants to co-designers: a serious board game for co-design preparedness

Experience-based co-design (EBCD) is a method for healthcare quality improvement where experiences guide what...



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## Issues

APRIL 2021  
NOVEMBER 2020  
MAY 2020  
NOVEMBER 2019  
MAY 2019  
NOVEMBER 2018  
MAY 2018  
NOVEMBER 2017  
APRIL 2017  
NOVEMBER 2016  
PREVIOUS ISSUES  
VISIT CHF



Consumers Health  
Forum **OF** Australia

The Consumers Health Forum of Australia (CHF) is the national peak body representing the interests of Australian healthcare consumers. CHF works to achieve safe, quality, timely healthcare for all Australians, supported by accessible health information and systems.