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# CONSUMER VOICES

**CHF**  
Consumers Health  
Forum OF Australia

## News and views of health consumers - 21 Sept 2023



### Introducing MyMedicare: a webinar for consumers

In this webinar, we will look at [MyMedicare](#), the new voluntary patient registration model that will be starting on 1 October 2023.

MyMedicare aims to strengthen the relationship between patients, their GPs and primary care teams.

Initially, it will provide the most benefit to people who need access to longer telehealth services from their GP, aged care residents and people with chronic and complex health conditions.

Join CHF CEO Elizabeth Deveny and a senior Department of Health and Aged Care representative who will outline how the program will work.

**When: Thurs 28 September**

**Time: 12:30 – 1:30 pm**

[Register](#)

AUSTRALIAN COMMISSION  
ON SAFETY AND QUALITY IN HEALTH CARE

## CONSUMER INSIGHTS

Partnering with Consumers for Safe and Quality Health Care

### New consumer insights video series

A series of six videos have been produced by the [Australian Commission on Safety and Quality](#).

[in Health Care \(ACSQHC\)](#), that show how the role of consumers and engaging consumers contributes to ensure safe and high-quality care.

Developed in partnership with peak consumer health organisations across Australia, consumer representatives share their perceptions, experiences, and recommendations, helping to raise awareness around the importance of elevating the voice of patients for inspiring positive change and shaping the healthcare system.

View or share the videos: <https://www.safetyandquality.gov.au/consumers/consumer-insights-video-series>

## Watch the videos

### Partnering with Consumers: A guide for consumers

This Guide has been developed by consumers for consumers. It explains how to build and strengthen consumer partnerships at all levels of the health system.

We have some hard copies available of the Guide. if you'd like to request them. Please email [info@chf.org.au](mailto:info@chf.org.au) with "Partnering with consumers" in the subject line and include your postal address.

## Get the Guide

### The role of Aboriginal Community Controlled Health Organisations (ACCHOs) - webinar replay

The link to the **Health Equity Learning Lab Oz (HELLO) webinar** recording with presentations on **14 August 2023** by Associate Professor David Scrimgeour AM and Michael Larkin, Senior Lecturer (Indigenous Health) on the role of Aboriginal Community Controlled Health Organisations (ACCHOs) in pursuing health equity for Aboriginal and Torres Strait Islander people is available

## Watch the replay

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