



**CHF** | SUMMIT  
**2021**

# Shifting Gears

A flagship cross-Tasman event focused on consumers transforming health

## 18-19 March 2021

The inaugural Australian and New Zealand Consumer Experience and Leadership Summit will gather health consumer advocates, clinicians, researchers and organisations to hear and discuss developments at the forefront of consumer-centred care.

### FEATURES

**Big Ideas Forum:** Showcasing innovative thinking from consumers to transform healthcare.

**Capturing experiences of care:** a pre-conference masterclass in experience based co-design.

### THEMES

**Consumers as researchers:**  
Partnering for new knowledge and translation

**Consumer-based health care:**  
Integrating consumer and community values in health care and decision-making

**Consumer leadership:**  
Collaborative partnerships in individual health care, services and system innovation

**Consumer enablement:**  
Creating supportive environments

Check out our *tips for supporting consumers* to participate.

#### More Information

[www.chfsummit.com.au](http://www.chfsummit.com.au)

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Early Bird registration rates until  
**1 February 2021.**