

In 2019-20, on behalf of our members, CHF...

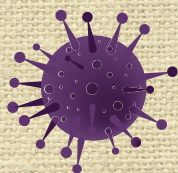


Worked with our growing **member base of 250** organisations and individuals, reaching millions of consumers.

Identified and supported **90+ representatives** in areas that include medicines advice, health care homes, digital health and PBS.



Advised agencies including Department of Health, PHNs, Australian Digital Health Agency, NPS MedicineWise, Australian Institute of Health and Welfare and NHMRC.



With COVID-19, **advanced consumer interests** on reforms including telehealth, held webinars with health leaders, joined National COVID-19 Clinical Evidence Taskforce.



Supported the National Youth Health Forum and Rural and Remote, Safety and Quality, Digital Health and Health Research **Special Interest Groups**.

Partnered with the **research community** including the Australian Health Research Alliance



Promoted **health literacy** for consumers through our Be Health Aware site.

Granted 13 events use of **the CHF Tick**.

Initiated the Australian and NZ **consumer leadership and experience summit**.



We're **#withconsumers**

Pioneered **Collaborative Pairs in Australia**, an innovative consumer and clinical leadership development program



Kept **members and stakeholders** informed through publications healthUpdate, Consumers Shaping Health and Health Voices



Appointed to the federal Ministerial Primary Health Care **10 Year Plan Steering Group** and the **National Preventive Health Strategy Steering Committee**.

Conducted seven **Australia's Health Panel** surveys including on aged care, MHR, climate change, social prescribing, Telehealth, after hours care.



Released, with RACGP and the NHMRC Partnership Centre for Health System Sustainability, the **Social Prescribing roundtable report**



Engaged with our **9,000+** followers on Twitter, and our **growing social media** platforms of 1000+ Facebook, and 350+ Linked In followers.



Generated **100s of media mentions** and interviews in TV, radio and print.



Published **40+ media releases** and 20 blogs.

Received **56,000 visits** to CHF website.



Maintained an email list of over **3,500 subscribers**.

Promoted the consumer case to parliamentarians and government



Represented internationally including at APEC Business Ethics Forum in Santiago; hosted a delegation from Singapore Health Ministry.