

Introducing MyMedicare

Consumers Health Forum of Australia webinar

28 September 2023



What is MyMedicare?

- MyMedicare is a voluntary patient registration model to formalise the relationship between patients, their general practice, general practitioner (GP) and primary care teams.
- MyMedicare responds to the Strengthening Medicare Taskforce recommendation to introduce a system of voluntary patient registration to support continuity of care.
- Additional funding will be available from the government to assist your primary care team to deliver the care you need.
- MyMedicare is voluntary for patients, practices and providers and available to Medicare card and DVA Veteran Card holders.
- A patient's MyMedicare registration details will be displayed on their My Health Record, unless they choose not to display this.



Benefits of MyMedicare registration

- Registered patients will receive greater continuity of care with their registered practice.
- Seeing your GP regularly and formalising the relationship you have with your GP and practice can lead to better health outcomes.
- MyMedicare practices will have access to more information about their regular patients, making it easier to tailor services to meet patient needs.
- New MBS items and incentive payments will be linked to MyMedicare registration progressively from November 2023. This will not prevent patients from accessing care from other practices and providers

November 2023

Longer telephone calls (Levels C and D),
bulk billed longer telehealth consultations (Levels C, D and E) for eligible patients

July 2024

Geographically phased rollout of new incentives for general practices to provide wraparound care for people with complex, chronic conditions who are frequent hospital users

August 2024

General Practice in Aged Care Incentive – rewarding proactive care through regular health assessments, care plans and GP visits for people in residential aged care homes

November 2024

Chronic Disease Management items linked to a patient's registration



Patient eligibility

- **2 face to face visits** recorded at the same practice in the **previous 24 months**.
- Reduced registration requirements will apply for certain patients
 - **1 face to face visit** recorded in the previous **24 months** for patients registered with practices in MMM 6 and 7 locations
 - A parent/guardian and child can be registered at the same practice provided one of them has an existing registration.
- Exemptions from face-to-face visit requirements will apply for people who are facing hardship including people experiencing domestic and family violence and/or homelessness.

Patient registration

1. Patients can commence the registration process in their Medicare online services (Medicare Online Account or the Express Plus Medicare mobile application) and the practice staff can then accept or decline the registration in MyMedicare.
 2. Practice staff can start the patient registration process in MyMedicare. Patient will complete and provide consent in their Medicare online services.
 3. Patients can fill out a registration form at the practice (or provided by their visiting GP) and sign the form to provide consent. The practice will then enter the patient's registration details into MyMedicare.
- Patients who register with a DVA Veteran Card will need to fill out a registration form at the practice.
 - A parent/guardian will need to register a child under 14 years at the practice and provide consent on their behalf.
 - Young people aged 14 to 17 years will be able to register and provide consent without a parent/guardian.

Changing practices or GPs

- Patients can change their preferred GP within their registered practice at any time. Practices can link the patient to a new preferred GP within the practice if required, with the patient's consent.
- Patients will be able to register with a new practice once they meet the eligibility requirements and that practice is registered in MyMedicare.
- Patients will be able to follow their GP to a new practice if the practice is registered in MyMedicare. Patients will not be required to meet eligibility requirements for the new practice as their existing GP relationship will be recognised.

General practice and provider eligibility

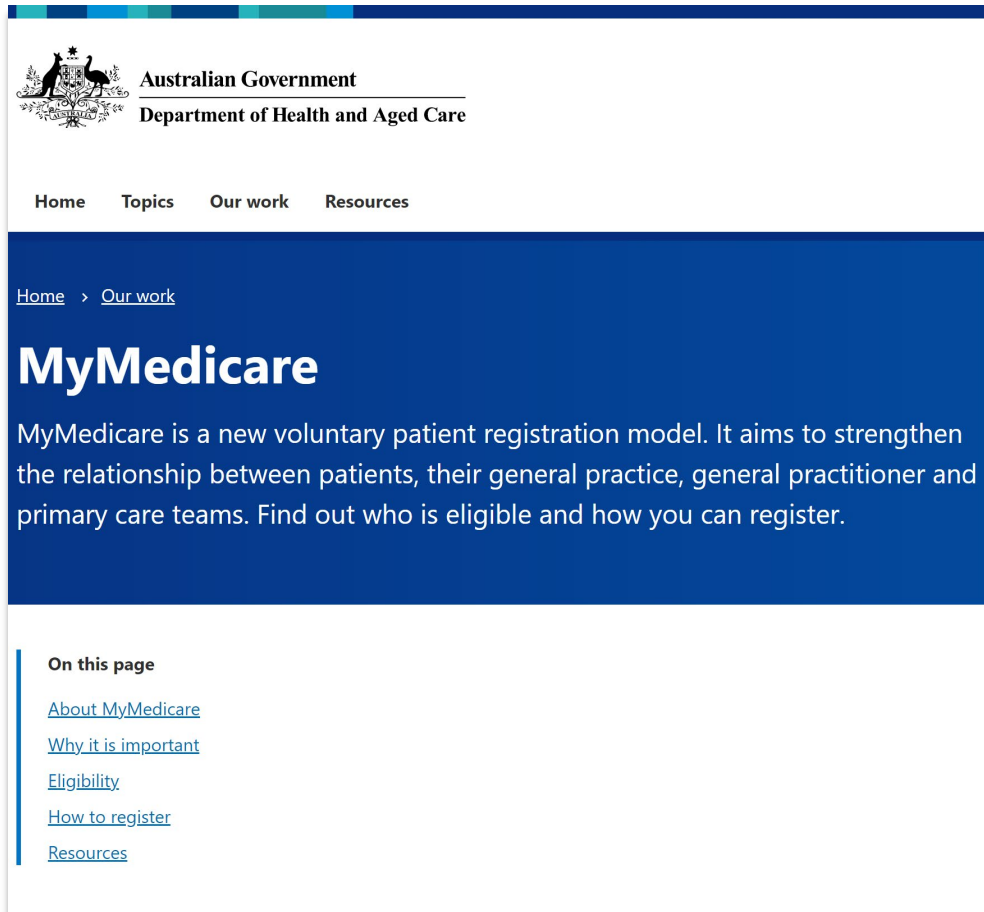
General practice eligibility

- General practice providing Medicare or DVA equivalent services, including Aboriginal Community Controlled Health Service and Aboriginal Medical Service.
- At least one eligible GP linked to the practice.
- Accredited against the National General Practice Accreditation Scheme or working towards accreditation.
- An exemption is available until 30 June 2025 for non-accredited practices (including sole providers) who only deliver mobile and outreach services in rural settings, residential aged care, disability residential settings, to First Nations Australians or people experiencing homelessness.

Provider eligibility

- A provider must work at a MyMedicare eligible practice (as outlined above) and be linked.
- Valid provider number and eligible to deliver Medicare-funded or DVA equivalent services.

MyMedicare patient registration opens 1 October



The screenshot shows the top of a web page. At the top left is the Australian Government crest, followed by the text "Australian Government" and "Department of Health and Aged Care". Below this is a navigation menu with "Home", "Topics", "Our work", and "Resources". A breadcrumb trail reads "Home > Our work". The main heading is "MyMedicare" in large white text on a dark blue background. Below the heading is a paragraph: "MyMedicare is a new voluntary patient registration model. It aims to strengthen the relationship between patients, their general practice, general practitioner and primary care teams. Find out who is eligible and how you can register." To the left of the main content is a sidebar titled "On this page" with five links: "About MyMedicare", "Why it is important", "Eligibility", "How to register", and "Resources".

- More information is available at [health.gov.au/mymedicare](https://www.health.gov.au/mymedicare)
- Talk to your regular general practice and GP about MyMedicare registration from 1 October 2023.
- For help registering in MyMedicare through Medicare online services from 1 October, contact the Medicare public line on 13 20 11.